

Clare Owen

Director of Outsourced Pension Services.

Clare has spent her career working with clients in pension scheme governance, outsourced pensions management and operational efficiency.

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Background & experience.

Clare started her career in 1983 as an actuarial trainee, changing to an in-house administration role with Grand Metropolitan (now Diageo).

In 1989, Clare moved into consultancy with Mercer and held a variety of roles over her 25 year career there. Prior to joining us in 2016, she was UK Leader of Governance Trustee services, heading a team providing outsourced pensions management, secretarial and governance advisory services to a variety of clients.

Clare's project work has included taking large clients through the introduction of auto enrolment and developing the governance framework of a new master trust solution.

Clare is a keen sportswoman and plays Masters hockey. She has travelled the world - including a successful three month trip with two young kids!

Qualifications: Associate of the Pensions Management Institute (APMI), BSc Hons Mathematics & Sports Science.



Specialisms.

scheme governance • complex project management
adviser reviews • trustee executive services
trustee board assessment

Example projects.

Programme management Bringing together several trustee boards under one common board and establishing a new governance framework.

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Governance effectiveness review

Highlighting changes to achieve transformation in a difficult and complex environment.

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Managing advisers Negotiation of new adviser contract to achieve fee savings and development of a framework for an improved budget management process.

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Example clients.

	Assets	Members
Client A (DB)	£100m	1,500
Client B (DB & DC)	£1bn+	10,000+